



Attention: Danger of identity theft!

Dear partners,

we are currently experiencing an increase of attempted identity theft where phishing mails are sent to our customers and partners. Your security is important to us, that's why we would like to inform you about the following aspects concerning this issue:

Methods of fraud

Fraudsters send e-mails in the name of AUSTRIALPIN which look deceptively real at first sight. Thereby, these e-mails currently follow two preferred patterns:

- 1. You receive a request to send a list with outstanding invoices, its sums and payment dates. After that, you will be sent a new IBAN and a request to pay your invoices.
- 2. You are asked if you have time for a conversation, as urgent matters need to be discussed.

Often, fraudsters pretend to know our CEO Mrs. Katrin Mark-Winkler. With your data, fraudsters want to commit identity theft, looting of your bank account(s) or other harming activities. Therefore, please do by no means reply to these e-mails!

What you can do

- 1. Have a healthy mistrust regarding e-mails with a request to share personal data, payment information etc.
- 2. Also e-mails addressing you personally and/or logos/e-mail addresses which appear authentic at first sight are no indicator for the authenticity of an e-mail. If you doubt the authenticity of an AUSTRIALPIN e-mail, please send us an e-mail to our official address: office@austrialpin.at. We will gladly help you with everything!
- 3. Don't transfer money to "new" bank accounts which you are informed about via e-mail or messenger services by use of spurious reasons.

Stay alert and stay safe, Your AUSTRIALPIN team

The new Data Protection Law of the European Union (GDPR) sets new standards for the transparency and responsibility of companies which work with and process personally provided data. We take this opportunity to inform you about the protection of your personal data as well as about the rights you have as regards receiving this newsletter.

The protection of your data of great importance to us. Thus, it goes without saying that the personal data you provide us with is not supplied to any third party. You can at any time make use of your right to correct (update) the data, obtain information regarding the data or delete the data. Simply send us an e-mail with your specific request to datenschutz@austrialpin.at.

In what context, to what extent and for which purposes we and our business associates process the data obtained from you, can be found in our <u>Data Protection Declaration</u>.

with best regards your AUSTRIALPIN team

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