

Important notice for all clients, suppliers and partners regarding your safety.
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Attention: Danger of identity theft!

Dear Partners,

We are writing to inform you about a recent increase in attempted identity theft, where phishing emails have been sent to our customers and partners. Your security is very important to us. That's why we want to ensure that you are fully informed and protected:

Methods of fraud

Fraudsters are sending emails in the name of AUSTRIALPIN, which may appear authentic at first glance. Currently, these emails follow three common patterns:

1. You may receive a request to send a list of open invoices, amounts and payment dates. You may also be asked to withhold payments, indicating that the bank data is being updated. The fraudsters will then provide a new IBAN for your payments.
2. You may be asked if you have a moment to talk, as there are urgent matters to discuss.
3. You may be asked to act as a distributor and representative for AUSTRIALPIN outside Austria to handle the purchase of machines.

Fraudsters frequently pretend to know our CEO Mrs. Katrin Mark-Winkler. With your data, fraudsters intend to commit identity theft, looting of your bank account(s) or other harmful activities. We therefore strongly advise against responding to these emails.

What you can do

1. Exercise caution when receiving any emails containing a request to share personal data, payment information etc.
2. Keep in mind that even emails addressing you personally as well as official logos and email addresses are no indicator for the authenticity of an email. If you doubt the authenticity of an AUSTRIALPIN email, please contact us at our official address: office@austrialpin.at. We will gladly assist you.
3. Don't transfer money to "new" bank accounts provided by email or messenger services.

We hope this information proves helpful in keeping you and your data secure. If you have any questions, please don't hesitate to reach out.

Stay alert and stay safe,

Your AUSTRIALPIN team

The protection of your data is of great importance to us. Thus, it goes without saying that the personal data you provide us with is not supplied to any third party. You can at any time make use of your right to correct (update) the data, obtain information regarding the data or delete the data. Simply send us an e-mail with your specific request to datenschutz@austrialpin.at.

In what context, to what extent and for which purposes we and our business associates process the data obtained from you, can be found in our [Data Protection Declaration](#).

If you want to [unsubscribe](#) from this newsletter, please send us an e-mail.

with best regards
your AUSTRIALPIN team

AUSTRIALPIN GmbH, Industriezone C 2a, A-6166 Fulpmes
Tel +43 5225 65248-0
office@austrialpin.at www.austrialpin.at
